



The Health Plan (THP) offers multiple ways for providers to receive assistance. You can call **1.800.624.6961**, Monday through Friday, 8:00 a.m. to 5:00 p.m. to speak with a representative who will answer eligibility and benefit and/or claim status inquiries. You can also access THP's provider portal at myplan.healthplan.org. For login assistance, please contact your Practice Management Consultant.

Ashley Gummer
Provider Servicing Manager
 agummer@healthplan.org
 740.699.6248

For more specialized services, a representative will transfer you to the Practice Management Consultant in your area, as shown on the map.

Marsha Shahrokh
 mshahrokh@healthplan.org
 304.907.6646

Seth Shockey
 sshockey@healthplan.org
 304.720.4957

Marjorie Burdick
 mburdick@healthplan.org
 304.285.6507

Kourtney Koscevic
 kkoscevic@healthplan.org
 740.699.6959

Nicole Morehouse
 nmorehouse@healthplan.org
 304.220.6392

Grace Matthews
 gmatthews@healthplan.org
 304.907.6647

Garrett Coleman
 gcoleman@healthplan.org
 304.220.6394

Jessica Legg
 jlegg@healthplan.org
 304.285.6509

Providers outside of THP's service area, should contact Grace Matthews.