



Follow-Up After Emergency Department Visit for Mental Illness (FUM)

HEDIS® Measurement Year 2024

Measure Description: The percentage of emergency department (ED) visits among members 6 years of age and older with a principal diagnosis of mental illness or intentional self-harm, for which there was follow-up for mental illness. Two rates are reported:

1. The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).
2. The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).

Eligible Population

Members 6 years of age or older on the date of the ED visit with a principal diagnosis of mental illness or intentional self-harm on or between January 1 and December 1 of the measurement year.

Product Lines

Commercial, Medicaid, Medicare

Data Collection Method

Administrative (claims) and Supplemental data.

Exclusions

Members are excluded from the measure if they meet the following criteria:

- Members who are in hospice.

Measure Compliance (numerator)

A follow-up visit with any practitioner, with a principal diagnosis of a mental health disorder, or with a principal diagnosis of intentional self-harm and any diagnosis of a mental health disorder (two rates are reported):

- within 30 days after the ED visit, including on the date of the ED visit (31 total days).
- within 7 days after the ED visit, including on the date of the ED visit (8 total days).



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Measure Compliance (numerator), continued

Any of the following meet criteria for a follow-up visit:

- An outpatient, telehealth, or telephone visit
- An e-visit or virtual check-in visit
- A community MH center visit
- An intensive outpatient encounter or partial hospitalization
- Electroconvulsive therapy

Numerator Codes

The complete NCQA approved code set list can be referenced in the coding guide at <https://healthplan.org/providers/patient-care-programs/quality-measures>.

For questions, please contact your practice management consultant. To identify your practice management consultant please refer to <https://healthplan.org/providers/overview/meet-practice-management-consultant>.

*The Health Plan has a team of member advocates, health coaches, social workers and nurses who can assist you and your patients to remove or overcome any barriers to care through benefit assistance, community resource referrals or enrollment in a THP clinical program. To refer a patient who is a THP member for assistance, call **1.877.903.7504** and let us know what we can do to help your patient receive and adhere to your recommended plan of care.*