



For Immediate Release

The Health Plan SecureCare Medicare Advantage Plan Increases to 4 Stars

Plans Evaluated Based on Satisfaction and Outcomes

WHEELING, WEST VIRGINIA—October 13, 2020— The Health Plan's SecureCare (HMO) Medicare Advantage plan has been recognized with a 4-Star overall rating for 2021 by the Centers for Medicare and Medicaid Services (CMS).

Every year, Medicare evaluates plans based on a 5-star rating system to measure how effective they are in the following areas:

- Member Satisfaction
- Provider Satisfaction
- Healthy Outcomes
- Customer Service

The Health Plan's SecureChoice (PPO) Medicare Advantage Plan was also awarded a half-star increase to a 3.5-Star rating.

"The Health Plan is proud of its recognition as an organization committed to healthier outcomes for its members," said Jeff Knight, President/COO of The Health Plan. "We are focused on improving the health care experience for our members by enhancing care coordination with their physicians."

Additional information about The Health Plan and its Medicare Advantage plans is available by calling 1.877.847.7915 (TTY: 711) or online at healthplan.org.

About The Health Plan

As one of the largest locally managed care organizations in West Virginia, The Health Plan has a 40-year history of community and charitable giving. From sponsorship of local youth-focused asthma and diabetes camps to college scholarship programs and sponsorships of dozens of community events throughout the region, The Health Plan strives to make a positive and healthy impact throughout the geographic regions that we serve.

The Health Plan (healthplan.org) is a clinically-driven, technology-enhanced, and customer-focused health maintenance organization that manages and improves the health and well-being of its members. Established in 1979, the West Virginia-based company, with offices in Wheeling, Charleston and Morgantown, WV and Massillon, OH has offered a complete line of managed care products and services designed to provide health care systems and clients with innovative health care benefits and plans at a reasonable cost across the mid-Atlantic region and nationally.