



The Health Plan (THP) offers multiple ways for providers to receive assistance. You can call **1.800.624.6961**, Monday through Friday, 8:00 a.m. to 5:00 p.m. to speak with a representative who will answer eligibility and benefit and/or claim status inquiries. You can also access THP's provider portal at [myplan.healthplan.org](https://myplan.healthplan.org). For login assistance, please contact your Practice Management Consultant.

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For more specialized services, a representative will transfer you to the Practice Management Consultant in your area, as shown on the map.

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**OPEN**

Providers outside of THP's service area, should contact Grace Matthews.